

*UbiSim*  
by Labster

# UbiSim Setup 101



# Agenda

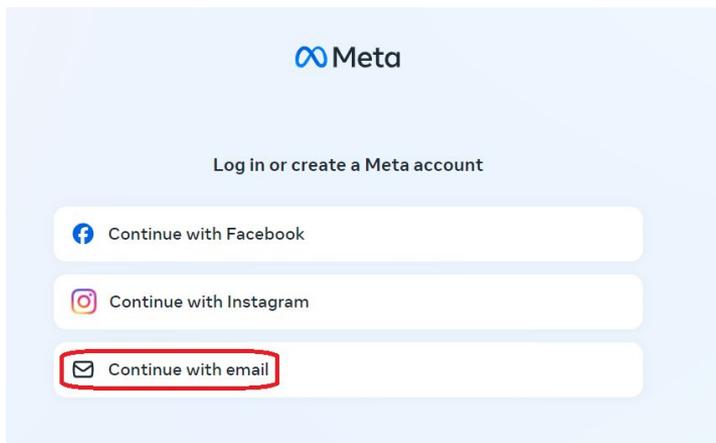
By the end of this session, you will know how to:

- ✔✔ Create a Meta account
- ✔✔ Download the Meta app on your phone
- ✔✔ Set up your headset and pair it with your Meta account
- ✔✔ Download the UbiSim app to your VR headset



# Part 1: Create a Meta account

1. Go to <https://auth.meta.com/>
2. Select the 'Continue with email' option:



# Part 1: Create a Meta account (cont.)

3. Enter your email address, then click the 'Next' button:

**What's your email?**

Enter your email to log into a Meta account or create a new one.

Email  
mramos+1@labster.com

**Next**

## Part 1: Create a Meta account (cont.)

4. You will see a message saying there is no account yet registered. Click the 'Create new account' button:

### Create a new Meta account?

We can't find a Meta account for **mramos+1@labster.com**. You may not have created one yet. If you have created one, it may be using a different email.

[Create new account](#)

# Part 1: Create a Meta account (cont.)

5. Enter your first and last name, then click 'Next':

**What's your name?**

This name will be used for account recovery and for communication about your account. It won't be public.

First name	Manuel	✓
Last name	Ramos	⋮ ✓

**Next**

# Part 1: Create a Meta account (cont.)

6. Enter your date of birth, then click 'Next':

**What's your birthday?**

Use your own date of birth, even if this account is for a business or something else. This information won't be public. [Why do I need to provide my birthday?](#)

Month August ▼ Day 1 ▼ Year 1990 ▼

**Next**

# Part 1: Create a Meta account (cont.)

7. Create a password, then click 'Next':

**Create a password**

Create a password with at least 6 letters and numbers. It should be something others can't guess.

Password   

[Next](#)

# Part 1: Create a Meta account (cont.)

8. Review your information, then click the 'Create Account' button:

### Finish creating your Meta account

<b>Name</b>	Manuel Ramos
<b>Email</b>	mramos+1@labster.com
<b>Password</b>	*****
<b>Birthday</b>	8/1/1990

Your Meta account information isn't public.

I'm interested in receiving emails about Meta Quest apps, recommendations and sales.

[Create account](#) [Back](#)

# Part 1: Create a Meta account (cont.)

## IMPORTANT:

If using multiple headsets, please ensure to create a separate Meta account for each headset. Pairing multiple headsets to the same Meta account may result in users getting kicked out of UbiSim sessions and an error message that reads 'Multiple headsets cannot be logged into the same account'.

If you encounter this issue, please reach out to Meta directly for assistance via their [help forums](#).

# Part 2: Download the Meta Horizon app

1. Download the Meta Horizon app on your phone.
  - a. From the Play Store if Android OS
  - b. From the App Store if iOS

## Meta Horizon

Meta Platforms Inc.  
Contains ads · In-app purchases

3.2★  
56.2K reviews

10M+  
Downloads

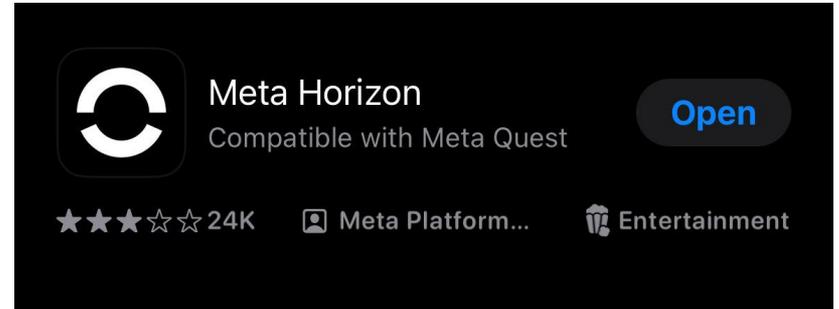
Teen 0

Install

Share

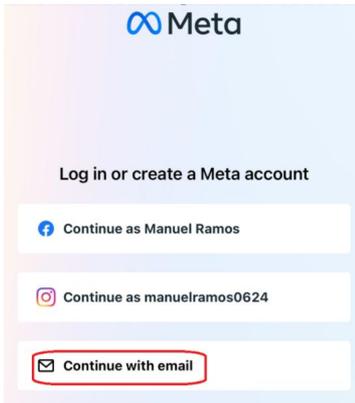
Add to wishlist

You don't have any devices



## Part 2: Download the Meta Horizon app (cont.)

2. After it has finished downloading, find the Meta Horizon app on your phone. Tap on the app to launch it.
3. Log into your Meta account using the 'Continue with email' option:



## Part 2: Download the Meta Horizon app (cont.)

4. Follow the on screen prompts (i.e. enter your email address, confirmation code, etc.) to successfully log in, and follow the steps to set up your Meta Horizon profile. Remain logged in to prepare for the next section.

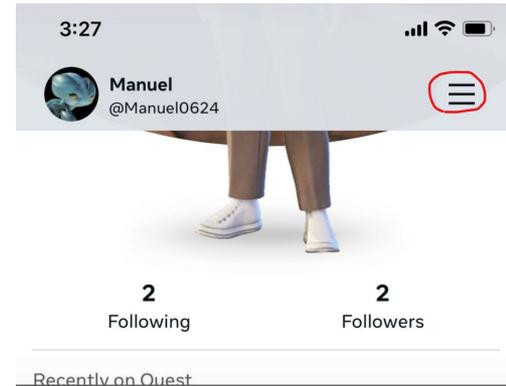
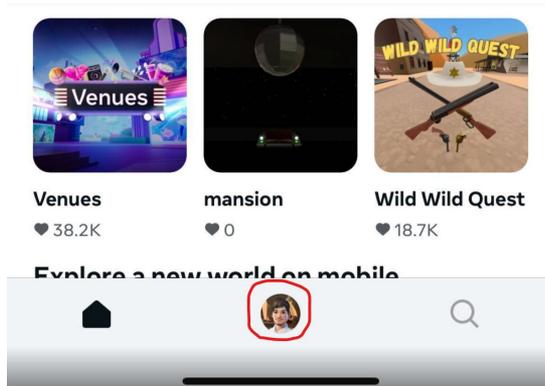
# Part 3: Headset Setup

UbiSim is currently supported on the **Meta Quest 2**, **Meta Quest Pro** and **Meta Quest 3** headsets.

1. As soon as you take your headset out of the box, charge it for about 20 minutes.
2. Next, turn on your headset:
  - a. For **Meta Quest 2**: Press and hold the power button on the right side of the headset for two seconds, then release it.
  - b. For **Meta Quest Pro**: Press and hold the power button on the left side of the headset for three seconds, then release it.
  - c. For **Meta Quest 3**: Press and hold the power button on the left side of the headset for three seconds, or until you hear a chime sound and see the Meta symbol appear in your headset.
3. Follow the on-screen instructions. You'll be alternating between your headset and your phone for the remainder of the setup process.

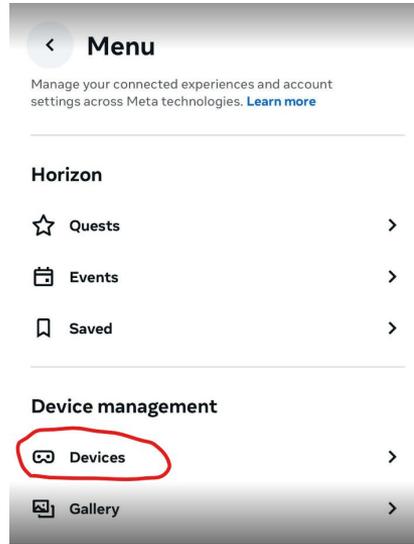
## Part 3: Headset Setup (cont.)

4. At some point, you'll be asked to pick your phone back up. You should be logged into the Meta Horizon app from the previous section. Tap your avatar icon on the bottom center, then tap the horizontal lines on the top right:



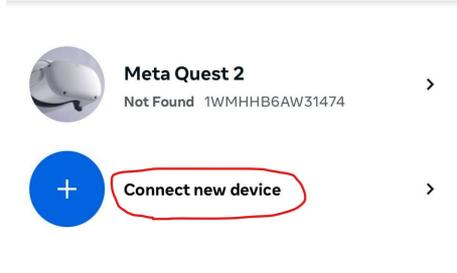
# Part 3: Headset Setup (cont.)

5. Under the 'Device Management' header, tap on Devices:



## Part 3: Headset Setup (cont.)

6. Tap the '+ Connect new device' option towards the bottom:



*Note: If you haven't already, make sure to go to your phone's settings and enable Bluetooth. Otherwise, you will see a message telling you that Bluetooth needs to be enabled.*

## Part 3: Headset Setup (cont.)

7. Select your headset model from the list of devices (*reminder that we currently only support Meta Quest 2, Quest Pro and Quest 3*):



## Part 3: Headset Setup (cont.)

8. Follow the remaining instructions on your phone. You will eventually be asked to put your headset back on, and you can continue following the on-screen directions to finish your setup.

## Part 3: Headset Setup (cont.)

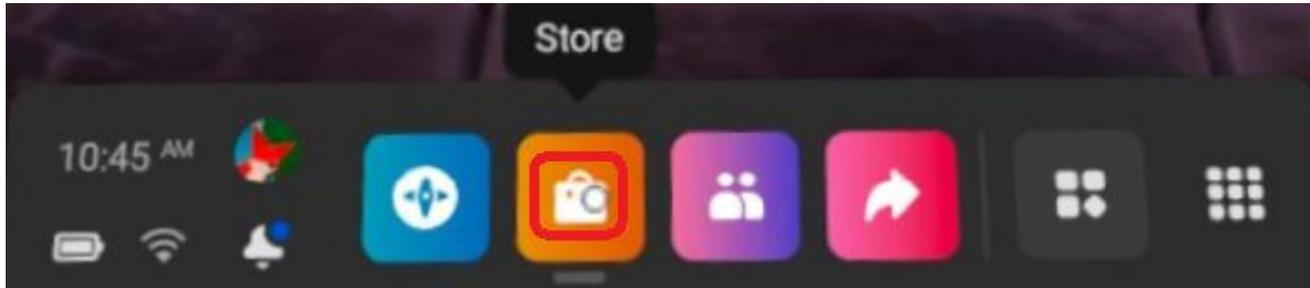
### Note:

- If you are a *new client*, please share with us the email addresses that you used to create your Meta accounts **before** proceeding to the next step. We will send a release channel invite to each email. The purpose of the release channel invite is to give you control over when updates are run; otherwise, the updates may run automatically and can potentially interrupt any ongoing session.
- If you are a *trial user*, you may disregard this slide.

## Part 4: Installing the UbiSim app

Now that your headset is set up, you can find the UbiSim app in the Meta Store and download it. Here's how:

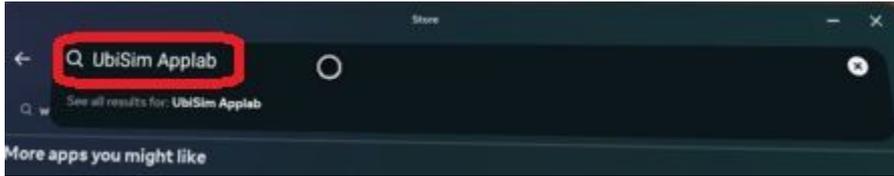
1. Once you've powered on and put on your headset, tap the orange Meta Store icon:



*UbiSim*

## Part 4: Installing the UbiSim app (cont.)

2. Next, search for 'UbiSim applab' in the search bar:



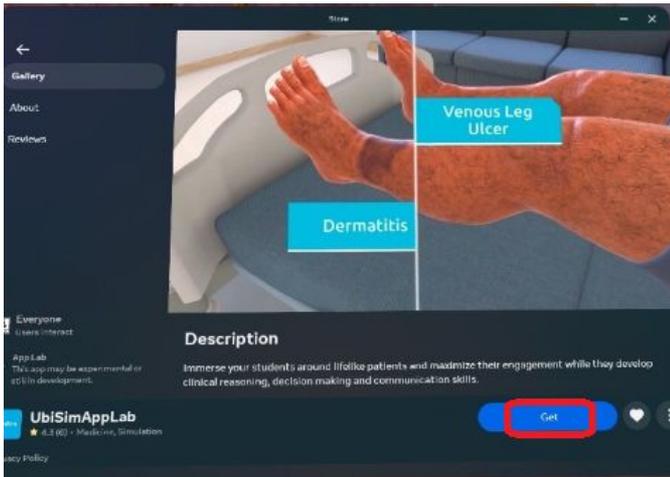
3. Tap on the blue UbiSim icon once it appears:



***UbiSim***

# Part 4: Installing the UbiSim app (cont.)

4. Lastly, under the app description, tap the 'Get' (or, it might say 'Download') button:



## Part 4: Installing the UbiSim app (cont.)

5. Moving forward, you can find the UbiSim app within your app library:



*UbiSim*

# Additional Notes

- You will need a separate Meta account for **each** headset, so you can repeat the steps from Part 1 as many times as needed until you reach the number of desired accounts.
- You can use alias email addresses to create any additional Meta accounts. So if you created your first Meta account with your personal email address (i.e. test@gmail.com), you can use aliases of that initial email to create any additional accounts (i.e. test+1@gmail.com, test+2@gmail.com, etc.).
- You can create a Meta account using an institution (.edu) email address if preferred. But you may need to check with your IT team about creating aliases based on this email if additional accounts are needed.
- You will use the same credentials to log into both the UbiSim [web portal](#) and the UbiSim app on your VR headset.

# Additional Notes

- For any questions or concerns related to setting up your Meta account or headset, you may reach out to Meta directly via their [help forums](#).
- For any questions or concerns related to UbiSim in general (i.e. UbiSim account, web portal, UbiSim VR app, etc.), you may refer to our [Help Center](#) or reach out to us directly at [support@ubisimvr.com](mailto:support@ubisimvr.com), where our team is available 6 days a week (Monday - Friday & Sunday) to assist with anything you might need.